## Menno Place 3 Year Strategic Framework: January 2018 – December 2020 -updated Sept 27, 2018

Lens	Seeing	the Issues of Aging through a Chris	stian Perspective which includ	les respecting the sanctity of life		
Vision		TO BE A GLOBAL LEADER IN GERIATRIC SERVICES  By providing quality care and life in a compassionate Christian environment				
Mission		To reflect God's love by providing facilities and services that express our commitment to excellent care and enable residents* to live with hope and dignity				
Values	Stewardship Excellence	Respect	Values-Driven	Innovation	Encouragement	
Drivers	Leadership	Service	Quality	Safety	Sustainability	
Goals			mote ongoing develop- nt of the campus of care	4. Promote and foster a quality workplace	5. Ensure operational viability	
Objectives	Improvement Programs to meet or exceed FHA targets Program	Quality Improvement age in		4.1 Health Human Resources succession planning and recruitment for new build	5.1 Decrease vacant bed and suite turnaround time	
	1.2 Implement program to (8 week/6 • Target ze	3.2110	ovide education Advanced planning for Apartment nts	4.3 Implement Psychological Health program  5.3 Identify cost to bui chapel/multi-purpose and implement fundra	5.2 Complete implementation of an integrated health record	
	week back sy relation • Develop family a families months	em to support nip for first year engagement process for er person passes. All re contacted within 3  3.3 Ide 3.4 De service	evelop plan for movement of es in wings that will be		5.3 Identify cost to building chapel/multi-purpose room and implement fundraising program specifically for this project	
	program  2.2 Introde	3.5 Re apartn marke families to enhance	view business model of ment services (current vs. et)			